

EYAM SURGERY
NEWSLETTER



Spring 2018 Issue

FAREWELL TO OUR PRACTICE MANAGER

We'd like to take this opportunity to say a huge thank you and very fond farewell to **Kim Daggett**, our Practice Manager.

After 14 years of loyal service to the practice, Kim has taken retirement. She has been a huge asset to the surgery in her time as manager and is highly regarded and respected by all the staff. We will all miss having her around. In her time here she

has helped to build the strong team of colleagues we have at the surgery today.

Although she will be missed, we shall continue to provide the great service that we always have done. We would like to welcome our new joint Practice Managers, **Cassie Jackson** and **Martin Middleton**, who will work with Dr Goodwin to run Eyam and Bradwell Surgery.

Inside this issue:

Farewell to our PM	1
Easter & May Closures	1
Missed Appointments	2
Gluten Free Products	2
"Safe Space"	2
Patient Online Access	2
Training Dates	2
Cervical Screening	2

HOLIDAY CLOSURES: EASTER & MAY

Easter

Please note, both Eyam and Bradwell Surgery will be **closed for 4 consecutive days over Easter**. Both Surgeries will close on **Thursday 29th March at 6.30pm**. We will re-open after the Easter break on **Tuesday 3rd April** (8.00am at Eyam and 8.30am at Bradwell).



We are also **closed on Monday 28th May** for the second May Bank holiday. We close on Friday 25th May (6.30pm at Eyam and 12pm at Bradwell). We will re-open on Tuesday 29th May (8.00am at Eyam and 8.30am at Bradwell).

Please order your medication in time and do not leave it to the last minute. If your usual medication is due to run out during the Easter break please order your medication(s) a week early.

May Bank Holidays

Eyam and Bradwell Surgery are both **closed on Monday 7th May** for the early May Bank Holiday. We close on Friday 4th May (6.30pm at Eyam and 12pm at Bradwell) We will re-open on Tuesday 8th May (8.00am at Eyam and 8.30am at Bradwell).

If you are going on holiday at any point over the year and you are due to run out of medication whilst away, you can order two months at a time to take with you.



Special Points of Interest:

Gluten Free Products are no longer available on prescription

Eyam Surgery is now a "Safe Space" see overleaf for details

BRADWELL NEWS

Please note that Tideswell surgery's branch in Bradwell has now closed. **Eyam Surgery** is now the only GP surgery to have a purpose-built branch serving **Bradwell village**. Please contact reception on 01433 630836 for more details.



Self Care Initiative – Gluten Free Products

As part of a national saving scheme of £1 billion to the NHS, North Derbyshire CCG has taken the decision to no longer prescribe gluten free products.

Prescriptions were introduced in the late 1960s when access to gluten-free foods was limited and expensive. These are now readily available in supermarkets at much lower costs.

If you have any questions about this matter you can contact the Derbyshire CCGs Patient Advice and Liaison Service (PALS) via any of the following channels:

T: 0800 032 32 35

Text mobile facility number: 07919 466 21

Post: Patient Advice and Liaison Service, 1st Floor East, Cardinal Square, 10 Nottingham Road, Derby, DE1 3QT.

GP APPOINTMENT?
CAN'T MAKE IT?
DON'T NEED IT?



£20.00 is what you cost the NHS every time you miss a 10 minute appointment at Eyam or Bradwell Surgery.

In December there were 86 DNAs (did not attend). This means patients who forgot, changed their minds or felt better but didn't tell us cost the NHS £1,720.00

Please let us know if you cannot attend an appointment by telephoning us on 01433 630836, extension 0. You can also make, cancel or amend GP appointments using Patient Access. See reception for more details.

EYAM SURGERY TRAINING DATES

We close the surgery for staff training one afternoon a month (on the second Wednesday of the month). On the following dates we will close at 12.30pm and re-open again at 8am (Eyam) and 8.30am (Bradwell) the next day :

- Wednesday 14th March
- Wednesday 11th April
- Wednesday 9th May
- Wednesday 13th June

“SAFE SPACE” SCHEME

Eyam Surgery is now a designated “Safe Space”. The Safe Space Scheme is run by Derbyshire County Council and is supported by the charity Macintyre. A Safe Space is a place where a vulnerable adult can go if he or she finds themselves in a position where they feel they need immediate support. Eyam Surgery provides a safe place for a vulnerable adult to sit for as long as they need to and will contact a carer or other person of their choice for them. For more information please visit www.macintyrecharity.org



SMEAR TESTS TO DETECT CERVICAL CANCER

Public Health England (PHE) has issued a fresh appeal to young women to take up the invitation of a cervical screening test, also known as a “smear” test. Figures published this winter show a fall in the number of 25 - 29 year old women being tested. PHE is urging all eligible women (aged 25 - 64) who are invited for cervical screening (smear tests) to take the test. The test detects abnormalities within the cervix that could, if undetected and untreated, develop into cervical cancer. Cervical screening currently prevents 70% of cervical cancer deaths. However, if everyone attended screening regularly, 83% of cases could be prevented. Women aged 25 –49 who are registered with a GP are invited for screening every 3 years. If you are a women between the age of 50 and 64 you will be invited to attend every 5 years. If you are embarrassed about having the test or worried about what the test results might say please book a telephone consultation with one of our Practice Nurses or GPs who will be happy to discuss the test, explain why it is so important and help to put your mind at ease.



Book appointments, order repeat prescriptions and view your medical record

Many people are using the online facility “Patient Access” to book appointments, order medication and view their medical records, but we would like to encourage more patients to use this free service.

It is very simple to sign up. Simply bring photo ID with you when you are next at the surgery and we will provide you with your personal log-in details.

If you would like any help or advice with Patient Access, or would like to arrange a demonstration at Eyam Surgery, please call 01433 630836 and ask for Martin.