

# EYAM SURGERY NEWSLETTER



Spring 2020 Issue

## CORONAVIRUS (COVID-19)

At Eyam Surgery we are committed to providing our patients with the best service we possibly can. We are currently following guidelines from **Public Health England (PHE)** and advice from the **World Health Organisation (WHO)**. As the situation with COVID-19 changes, the advice will change. However, as this goes to press we are currently asking patients to help us by answering some routine questions, before booking appointments regarding recent travel history and current symptoms.

PLEASE ONLY CONTACT NHS 111 IF YOU NEED SPECIFIC ADVICE REGARDING A POSSIBLE ILLNESS/RISK OF ILLNESS. IT IS NOT APPROPRIATE TO CONTACT 111 TO ASK GENERAL ADVICE ABOUT COVID-19. There are other sources of information available, so please seek advice from the **NHS England website**, ([www.nhs.uk](http://www.nhs.uk)) The **GOV.UK website** ([gov.uk/coronavirus](http://gov.uk/coronavirus)) or from a **regulated media source**. Please note that the majority of social media data is unregulated.



### CORONAVIRUS: LATEST INFORMATION AND ADVICE

If you're experiencing symptoms that concern you, please **DO NOT go to your GP practice or to hospital**. Please stay indoors, avoid contact with others and ring NHS 111 for advice.

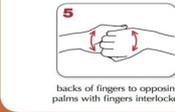
Stay indoors and avoid contact with others



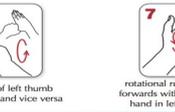
Contact NHS 111 for advice



### How to handrub? WITH ALCOHOL-BASED FORMULATION



### How to handwash? WITH SOAP AND WATER




WHO acknowledges the Hôpitaux Universitaires de Genève (HUG), in particular the members of the Infection Control Programme, for their active participation in developing this material.



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## FAREWELL AND GOOD LUCK TO DR EVANS

**Dr Evans** will sadly be leaving us at the end of March. She has been a well liked and well respected part of the team here at Eyam Surgery for the past 6 years, and will be greatly missed. We wish her good luck for the future and all the very best in her new role, which is closer to her home in Sheffield.

## TEXT MESSAGING

We are pleased to announce that we are now able to send **text messages** as a way of contacting you, our patients. This will not replace our other methods of communication, but we hope it will be a more efficient way to contact people in certain circumstances. You will automatically be sent messages unless you opt out of this service. **You can opt out** by contacting a member of the reception team. When you next contact the surgery, please check that the **contact number(s) and email address(es) we have on your record are correct and up-to-date.**

## HOLIDAY CLOSURES: EASTER & MAY

### Easter

Please note, both Eyam and Bradwell Surgery will be **closed for 4 consecutive days over Easter.**

Both Surgeries will close on **Thursday 9th April at 6.30pm**. We will re-open after the Easter break on **Tuesday 14th April** (8.00am at Eyam and 8.30am at Bradwell).



### May Bank Holidays

Eyam and Bradwell Surgery are both **closed on FRIDAY 8th May** for the early May Bank Holiday. We close on Thursday 7th May (6.30pm at both Eyam and Bradwell). We will re-open on Monday 11th May (8.00am at Eyam and 8.30am at Bradwell).

We are also **closed on Monday 25th May** for the second May Bank holiday. We close on Friday 24th May (6.30pm at Eyam and 12pm at Bradwell). We will re-open on Tuesday 26th May (8.00am at Eyam and 8.30am at Bradwell).

**Please order your medication in time** and do not leave it to the last minute. If your usual medication is due to run out during the Easter break please order your medication(s) a week early.

## MEDICATION DISPENSING

As a rural dispensing practice we are able to **supply medication to our patients** unless they live within 1 mile of a pharmacy. **This means that you can see the Doctor and in most cases, receive your medication almost immediately.**

Did you also know that we are paid for providing this service? The funding it generates allows us to run our dispensary, contribute towards our branch surgery costs and its staff, most importantly this includes GP and Nurse hours. **So every time you pick up your medication from us, you are helping us to provide better services for you. Thank-you.**

### PATIENT TRANSPORT TO HOSPITAL

Patients can now book their own transport to routine hospital appointments. The surgery is no longer able to book this type of transport. **Please contact EMAS on: 0300 3003 434 if you require transport to a routine hospital appointment.**

### EYAM SURGERY STAFF TRAINING

We close the surgery for staff training one afternoon a month (on the second Wednesday of the month). On the following dates we will **close at 1.00pm** and re-open again at 8am (Eyam) and 8.30am (Bradwell) the next day :

**Wednesday 8th April**  
**Wednesday 13th May**  
**Wednesday 10th June**