

ACTION PLAN 2016-17

- Create a 'new' questionnaire for our patients aged 18 to 25. Distribute this during summer 2017.
- Look at altering the 'age groups' in next year's patient survey.
- Ensure all patients are told that THEY must enquire about results of investigations, carried out in Sheffield, during appointments with our GPs.
- Ensure the above information is displayed in our newsletters.
- Set up a procedure that will ensure all results from Sheffield come back to us, thus allowing us to pass on the results to the patients.
- Explain why nurse's appointments cannot be available on Patient Access in our upcoming newsletter.
- Put Sue's information posters onto the display screens in surgery.
- Display any closures at Eyam Surgery well in advance (minimum a month) on the display screens in the surgery and on Patient Access.
- Obtain quotes for electronic doors at the surgeries.
- From the results of next year's survey display in the surgery all the answers to the 'one improvement question.'
- Look at the feasibility of increasing the availability of the Health Visitor.